

PRIVACY POLICY

1. Introduction

Everywhere Roadie respects and upholds your rights to privacy protection under the Australian Privacy Principles contained in Australia's Privacy Act 1988.

This policy describes how we manage any Personal Information we have about you.

This policy does not apply to our personnel or any job applicants. Please contact human resources for privacy details applicable in that case.

2. What Personal Information about me does Everywhere Roadie collect or hold?

The types of Personal Information we collect include your full name, address or location, contact details, transaction and payment details/history, and other information about yourself that you volunteer to provide.

Like many other websites, the Platform uses cookies. A cookie is information sent by our website to your browser that is then stored on your computer. It is used to identify your computer to us, and to remember previous requests you have made when you return to the website. This allows us to improve the functionality of the website for your return visits.

We may be unable to provide our services to you if you do not provide some Personal Information. For example, without name, address and contact details it may be impractical for us to provide services to you.

3. How does Everywhere Roadie collect and hold Personal Information?

We collect Personal Information about you only through your registration on, and use of, the Platform (and also, if applicable, as a result of any direct dealings with you or another user in the case of any dispute regarding any transaction on the Platform).

We hold most Personal Information electronically (and to a lesser extent in hard copy form), primarily at our own premises, but also at the premises where the servers of Sharetribe Ltd are located. (Sharetribe is a service provider that hosts and develops the Platform.) We take reasonable steps to protect the security of the Personal Information that we hold.

4. What does Everywhere Roadie do with Personal Information about me?

We use Personal Information we hold about you:

- to assist in providing our services to you;
- to assist in responding to any communication to us from you;
- for our internal administrative, marketing, planning, product development and research requirements;
- potentially, to protect our legal interests or in connection with a sale of our business or company;

From time to time we may send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

We will never sell your Personal Information.

Everywhere Roadie will not disclose Personal Information about you to any person except on a confidential basis to service providers that we use in the ordinary operation of our business, such as for hosting or development of the Platform or for transaction processing.

At any time you may opt out of receiving any communications from us (other than as required for the operation of our business, e.g. regarding payment of your account).

5. Overseas disclosure

Everywhere Roadie uses the services of Sharetribe Ltd (a Finnish company) to host the Platform. The Platform is located on servers owned or controlled by Sharetribe. We do not control where those servers are located, but it is likely that a copy of the Personal Information included on the Platform is retained by Sharetribe in Finland (and possibly elsewhere).

Under its own privacy policy (located at www.sharetribe.com/privacypolicy), Sharetribe is entitled to occasionally send you an email to tell you about new features, solicit your feedback, or update you regarding Sharetribe, its products, and the various marketplaces built using the sharetribe.com service. Otherwise, Sharetribe's privacy policy contains similar commitments to this privacy policy in terms of not selling personal data to anyone, and only disclosing personal data to the extent needed in order for Sharetribe to provide its services.

6. Access and correction

You may request access to Personal Information we hold about you by writing to Everywhere Roadie's Privacy Officer at the address below. If we hold Personal Information that you are entitled to access, then within a reasonable period after your request we will provide you with access. If we refuse your request then we will give you a written statement setting out the reasons for the refusal (unless unreasonable to give them), and the process we provide if you wish to complain about the refusal.

We will provide access in the manner you request if it is reasonable and practicable to do so. If it is not reasonable and practicable to provide access in that manner then we will endeavour to provide you with a suitable range of choices as to how you access it (e.g. emailing or mailing it to you).

If you believe that Personal Information we hold about you is inaccurate, out of date, incomplete, irrelevant or misleading, then you may request amendment of it. We will consider if the information requires amendment and respond to you within a reasonable period after your request. If we do not agree that it should be amended, then we will add a note to the Personal Information stating that you disagree with it and will also give you a written statement setting out the reasons for the refusal (unless unreasonable to give them), and the process we provide if you wish to complain about the refusal.

Our contact details are as follows:

Everywhere Roadie
Email: roadiesupport@everywhereroadie.com

7. Complaints

Any questions about this policy, or any complaint regarding treatment of your privacy by Everywhere Roadie, should also be made in writing to the address above.

If you lodge a complaint, we will let you know the name of the individual responsible for taking care of it, and will tell you when we will provide a full response.

8. Miscellaneous

In this policy:

Everywhere Roadie means SingleRider Pty Ltd (ABN 22 125 380 510) trading as "Red Rectangle", which has issued this policy.

Gear means the musical instruments, amplifiers, speakers or other equipment that you lend or borrow (or offer to lend or borrow) through use of the Platform.

Personal Information has the same meaning as under the Privacy Act.

Platform means the Website and any other technology that we provide for you to use.

Website means our website at www.everywhereroadie.com

This policy represents our policy as at 5 May 2016. We may change this policy from time to time. Although we intend to observe this policy at all times, it is not legally binding on Everywhere Roadie in any way. From time to time we may regard it as necessary or desirable to act outside the policy. Everywhere Roadie may do so, subject only to any applicable contractual rights you have and any statutory rights you have under the Privacy Act or other applicable legislation.